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## Job Description

### Front of House – Roastery Advert

Hot Numbers Coffee Ltd is a vibrant and independent coffee roasting business serving fresh and exciting food at our three busy cafés in Cambridgeshire. Our Roastery Café in Shepreth is also the base for our commercial bakery and pizzeria.

We are looking for an efficient individual to join us as a member of our Front Of House team at our Roastery Café.

#### Main Duties and Skills:

- Running the till and carrying out transactions
- Greeting every customer with friendly customer service
- Monitoring the queue and ensuring customers adhere to covid-related limitations
- Engaging in clear communication with customers and colleagues
- General café duties such as running food and drinks, potwash, clearing tables, general cleaning
- Drink preparation
- Adherence to SFBB standards

#### Person Specification:

- Previous experience in a similar role preferred
- Skilled in multi-tasking and time management
- An understanding of coffee and food service
- Detail and quality focussed
- Enthusiastic and engaged with an ability to cope under pressure

#### Work Benefits:

- Variety of shifts patterns (early and late starts) with no split shifts
- Free lunch and hot drinks on shift
- Discounted food and retail products for staff at all three cafés
- Safe onsite cycle parking and cycle path to Cambridge
- Option of participating in the Cycle Scheme
- Free car parking
- Friendly and vibrant team

#### Hours of work:

Ability to work early mornings and weekends is a must. Our shifts start from 6.30am for opening to customers at 7.00am with later shifts available on our twice-weekly pizza nights. Our standard contracts are 32-40 hr/week over 5 days, to be negotiated with the successful applicant. We operate as a business seven days a week.

Hourly Rate: Negotiable dependent on experience.

Job Types: Full-time, Permanent